

City Mission Statement

MARSHALL - THE CITY OF HOSPITALITY

The City of Marshall recognizes that our community enjoys a special quality of life. Our mission as a City government is to continually enhance this uniqueness by providing quality municipal services to our citizens. This mission will be accomplished through efficient use of resources.

“SERVICE TO THE COMMUNITY”

“Service to the Community” is the attitude for all personnel to follow as we seek to carry out the Mission Statement for the City of Marshall.

KEYS TO UNDERSTANDING

It is Marshall’s goal that its employees will be of the highest quality providing the best service possible.

Marshall leaders will continue to investigate and implement new programs and projects that will provide the City with stability for future generations.

Employees need to be courteous and friendly towards citizens and co-workers and work towards understanding their needs.

The City will provide an appropriate means for employees, residents and business representatives to express their concerns regarding the City’s operations.