

Dial-A-Ride & Albion-Marshall Connector RIDERSHIP RULES & PROCEDURES

It's that time again! For those students that use Dial-A-Ride or the Albion-Marshall Connector as the primary transportation to and/or from school, it's important to review the ridership policy at the beginning of each year. Last year, we had a few issues with inappropriate behavior on the bus along with some students not paying. DART & the AMC are public transportation and it is expected that students pay the correct fares each time they ride and conduct themselves appropriately while on the bus.

NOTE: If you want your child to be on our regular school schedule, you must call or text our office at 269-781-3975 to set up the rides for the year. We do not keep ridership data from the previous school year.

| Riding To School (DART) | | Riding Home from School (DART) | | Albion-Marshall Connector | |
|--|--------|--|--------|---------------------------|--------|
| Picking up within City Limits: | | Dropping off within City Limits: | | Each Way: | |
| Children ages 13+ | \$3.00 | Children ages 13+ | \$3.00 | Children ages 13+ | \$2.00 |
| Children ages 5 to 12 | \$1.50 | Children ages 5 to 12 | \$1.50 | Children ages 5 to 12 | \$1.00 |
| Picking up within one mile outside City Limits: | | Dropping off within one mile outside City Limits: | | | |
| Children ages 13+ | \$4.00 | Children ages 13+ | \$3.00 | | |
| Children ages 5 to 12 | \$2.00 | Children ages 5 to 12 | \$1.50 | | |

City of Marshall Dial-A-Ride & Albion-Marshall Connector Ridership Policy

It shall be the policy and practice of DART and its Employees to provide transportation for all persons in the service area, so long as the passengers cooperate in a safe, peaceful, and comfortable manner while utilizing public transit.

Safe peaceful, and comfortable to mean:

- 1) *The passenger is available to board or exit the DART bus per their request for service.*
- 2) *The passenger pays their fare upon boarding; OR has made other suitable arrangements in advance.*
- 3) *The passenger remains seated quietly whenever the vehicle is in motion.*
- 4) *The passenger's language, presence, and demeanor do not disrupt the safety, peace, and comfort of other passengers or DART employees. This section means:*
 - a) *Passengers shall not verbally or physically accost, affront, or in any ways disturb the other passengers and DART Employees by way of unacceptable language, refusal to pay fares, or by the threat of physical force.*
 - b) *All passengers shall be reasonably clean and free of extreme or unpleasant odors.*

Passengers who cannot conduct themselves according to the above standards are subject to removal, suspension, or termination of services. It shall be the policy and practice of DART that Management and Employees shall make every reasonable attempt to provide and maintain service. If passengers create disturbances, confront other passengers and DART personnel, or constitute an affront to public dignity, safety, peace, or comfort; it shall be the practice of DART Management to attempt to solve the problem through education. Should attempts at education fail to solve a chronic problem, or a problem is so acute as to forego attempts at correction, it shall be the discretion of DART Management to cancel, suspend, terminate, or in other ways refuse services.

1st offense: Written report will be made and parents will be notified.

2nd offense: Student will be suspended from DART & AMC services for 30 days.

3rd offense: Dial-A-Ride and Albion-Marshall Connector services will be terminated for the student.

Please feel free to contact the DART office if you have any questions at 269-781-3975 or email erenaud@cityofmarshall.com

Thank you,
Elizabeth Renaud
Transportation Manager
City of Marshall

